



YOUR HOMETOWN BANK

Southern Arizona Branches

Tucson Main
3805 East Broadway Blvd.
Tucson, Arizona 85716
520.325.5200
Fax 520.327.0513

Tucson Northwest
2285 West Ina Rd.
Tucson, Arizona 85741
520.797.4160
Fax 520.797.4180

Tucson North Central
3002 North Campbell Ave.
Suite 100
Tucson, Arizona 85719
520.795.1013
Fax 520.795.1618

Green Valley
222 W. Esperanza Blvd.
Green Valley, Arizona 85614
520.625.4650
Fax 520.625.5028

Tubac
2221 East Frontage Road
Building G, Suite 101
Tubac, Arizona 85646
520.398.9395
Fax 520.398.8609

Greater Phoenix Branches

Scottsdale
4110 N. Scottsdale Road
Suite 120
Scottsdale, Arizona 85251
480.253.4500
Fax 480.253.4151

Mesa
3156 E. Baseline Road
Mesa, Arizona 85204
480.346.7550
Fax 480.632.1482

To Our Valued Customers:

As you may have heard, a widespread Internet security vulnerability nicknamed the "Heartbleed Bug" was announced the week of April 6th. We are aware of this security vulnerability and have taken steps and additional precautions to ensure the safety of your account and personal information.

Open SSL is not used to securely transmit data on the commercebankaz.com website. Your login credentials would have never been compromised while visiting our website. However, due to the nature of the bug, other websites that you log into may have been compromised. Commerce Bank of Arizona highly encourages that you use a unique password for the Customer and Business banking login fields while visiting the commercebankaz.com website.

As part of our ongoing effort to maintain the security of our clients' accounts, we will continue to monitor developments around this vulnerability and other security threats while taking appropriate action if an actual threat arises.

If you have any questions regarding the security of your account, please contact your client representative.

Sincerely,

Michael J. Burke
SVP/ COO